

## REFLECTIONS OF 2025

In 2025, Clement Manor celebrated numerous achievements and community engagements that exemplified our commitment to service and enrichment of lives. Some memorable highlights included:

- A deficiency-free state survey, underscoring our dedication to excellence in senior care.
- Active community outreach initiatives, such as hosting an intergenerational planting day with local students, donating food to a local pantry, serving meals at the Ronald McDonald House, hosting a blood drive with the American Red Cross as well as prescription take-back day with the Greenfield Health Department.
- Residents made a positive impact by donating survival kits to the homeless in collaboration with the Milwaukee Police Department.



- A new Sensory Cove was opened in our Clare Suites Memory Care community, enhancing our therapeutic and musical offerings.
- We supported caregivers through a Respite Care program from a grant received by the Bader Foundation.
- Residents enjoyed social events, including a senior prom and sock hop, fostering a sense of community and joy.
- Clement Manor was honored with numerous media accolades, recognizing us as an outstanding senior living community.
- Mass presided by Arch Bishop Grob, and the celebration of Mission and Values Week led our Pastoral Care Team with staff and residents.
- We warmly welcomed many new guests, staff, and residents to the Clement Manor Family.
- And so much more!!!

We look forward to building on these achievements and continuing to serve our cherished community in the years to come!

## SANTA AND HIS ELVES ARRIVED!

Our residents had a surprise guest visit on Christmas Eve - Santa! He and his elves delivered personal gifts to every resident in our Clare Suites Memory Care and Enhanced Assisted Living and Skilled Nursing/Rehab neighborhoods. They were so excited for his visit.

For those of you who chose a name from our Giving Tree this year, our residents thank you for your giving spirit!



## A VISIT TO ST. JOSEPH CENTER

Pastoral Care Director, Tom, escorted a group of our West Building residents to tour the St. Joseph Center to see the beautiful nativity exhibits. This special visit was a wonderful opportunity to embrace the holiday spirit of the season.



### Pastoral Care Message: by Tom Brefka, Pastoral Care Manager

As we gather to celebrate the joy of Christmas at Clement Manor, we once again turn our hearts to the humble and holy beginning of our Savior's life. Jesus entered the world in the quiet simplicity of a manger. In choosing such lowliness, revealing that God's love is made known through humility, closeness, and compassion. The Christ Child reminds us that God draws near to us in the ordinary moments of life, especially where love is given freely.

**In Memoriam:**  
Martin Bisswurm

Thank you to those who participated in our Advent Candlelight Service. This was an evening of reflection reminding us of the signs and symbols of the Advent and Christmas season. As we move into the Christmas season, may we be reminded of the great love God has gifted us with and may we continue to see His love shared in the words and actions of those around us.

**Blessings for a happy and healthy new year!**

## East and West Buildings

12/3 Ben B.  
12/4 Sr. Christine B.  
12/6 Laura S.  
12/6 Sally P.  
12/7 Margaret M.  
12/8 Patti P.  
12/8 Bob P.  
12/11 Marie P.  
12/13 Sr. Mary Ann W.  
12/16 Fr. Bill S.  
12/17 Carol W.  
12/19 Stanley S.

# Birthday Spotlight

Every month, we love to celebrate our birthdays with fun parties in Independent Living, Assisted Living, Clare Suites and the Health Center areas. They all celebrate with entertainment and of course cake! Happy **DECEMBER** birthdays to all our Clement Manor residents!

12/20 Pammela W.  
12/22 Sue L.  
12/28 Julia W.  
12/28 Fr. Michael M.  
12/29 Sr. Josita K.  
12/29 Elaine E.



## DECEMBER BIRTHDAYS

### Clare Suites Memory Care

12/2 Catherine Y.  
12/11 Hellen M.  
12/22 Ken P.  
12/24 Joseph R.  
12/31 Arline R.

**Health Center**

12/1 Lucy V.  
12/5 John M.  
12/6 Barbara T.  
12/27 Marion H.

## EXCELLING IN CLINICAL EDUCATION

Providing clinical education to front line staff is an essential part of our mission to provide the best resident care. **Jen Michalak, RN**, serves as our Staff Development Coordinator and oversees structured orientation, annual competencies, and in-service education for staff to ensure regulatory compliance, uphold best practices, and foster an engaging learning environment.

Jen established a "room hazards" area to provide a hands-on learning experience that aids staff in sharpening observation skills and recognizing safety risks in a realistic environment. **This ongoing educational initiative is just one reason why Clement Manor is recognized for exceptional care.**



## EXEMPLARY CUSTOMER SERVICE!

When it comes to superior customer services within our community is the **resident welcome committee**. This dedicated group of residents takes the initiative to ensure that every new resident feels embraced from the moment they arrive. Our Clement Manor community is aligned with the mission of the Franciscan Sisters of Christian Charity. Our hospitality practices illustrate how our staff and residents go beyond their defined roles every day.

## FOOD DRIVE SUPPORT!

This year, our residents chose to support the Hunger Task Force by hosting a food drive, donating **1,006 pounds of food** to support those in need. In addition, members of our staff helped sort food at Feeding America to support our community outreach mission.



Clement Manor is a proud host of an Alzheimer's Association Caregiver Group. Please join us for **FREE** support group meetings at Clement Manor, facilitated by trained individuals from the Alzheimer's Association of SE Wisconsin.

Meetings are held every 3rd Monday of each month starting at 2pm. For more information call Jeanne at 414-546-7319.

**The Unique Boutique Winter Sale was a record breaking event!** Our craft club residents work throughout the year to create personal items for everyone to purchase. Despite losing some inventory due to the floods this year, sales were fueled by the community's enthusiasm in supporting the event.



*Clement Manor is a Catholic-based continuing care retirement community located in Greenfield, WI, sponsored by the Franciscan Sisters of Christian Charity. Our mission is to promote healthy aging of individuals on our campus and in the community, through the values of respect, collaboration, and quality service. Our continuum of care includes Independent and Assisted Living Apartments, Enhanced Assisted Living and Memory Care in Clare Suites, Transitional Care and Skilled Nursing in our Health Center, and the Center for Enrichment lifelong learning classes.*

**If you are interested in supporting our mission, donations are greatly appreciated! Please go to our website at [www.clementmanor.com](http://www.clementmanor.com) and click on the "DONATE NOW" button. Thank you for your generosity and support.**

## Center for Enrichment

Our Center for Enrichment hosted a class about Ethel Rosenberg and her husband Julius, and her controversial case, who were tried, convicted and executed for spying in the US. It was a very interesting topic!

Check out our new Winter/Spring Class offerings!

**To learn more about the CFE, visit our website at: [www.clementmanor.com/cfe](http://www.clementmanor.com/cfe) or call Kristy at 414-546-7990.**



### CUSTOMER SERVICE SHOUT OUT—THERESA P.



*Theresa with her mom*

Nominated by a family member, "Watching Theresa in action doesn't take long to realize she is an exceptional caregiver for my

dad. She connects with him, greets him with a smile and always has kind things to say to him. She encourages him and individualizes his care to meet his needs. She sets her bar high as an example for other caregivers who aspire to."

Thank you Theresa for all you do!

### 2026 New Year Blessings

As the sun sets on 2025, we look back on a year filled with "Moments to Embrace". In our community, we have seen the strength of our families where every resident's journey is celebrated with dignity and respect. Whether through shared meals in our Rainbow Room, a quiet prayer in our chapel, or the spark of a new idea in our Center for Enrichment, we have grown together.

As we step into 2026, let us remember that we are stepping into new beginnings, no matter what chapter of life we are in. It's another chapter to be thankful for our sponsors—**The Franciscan Sisters of Christian Charity**—and to reflect on our mission of respect, collaboration and quality service.

May you be blessed with purpose, peace, prayer, health, and love .

**Happy New Year from our Clement Manor Family.**

**ALL FAMILIES AND RESIDENTS ARE INVITED!**

*January*

SUPPER CLUB NIGHT



\$16 / Thursday, January 15<sup>th</sup> / 4:30 - 6:30 pm

BAR OPENS AT 4:00 PM FOR A SPECIALTY DRINK

*Starter*

Maple Bacon Smokies

*Main*

Half Fried Chicken, Mac & Cheese, Greens & Cornbread

*Dessert*

Keylime Pie

Please **RSVP** to Rainbow Room Chefs

By **January 8<sup>th</sup>**

**414-546-7389**

**No Walk Ins Please**

Clement  
Manor





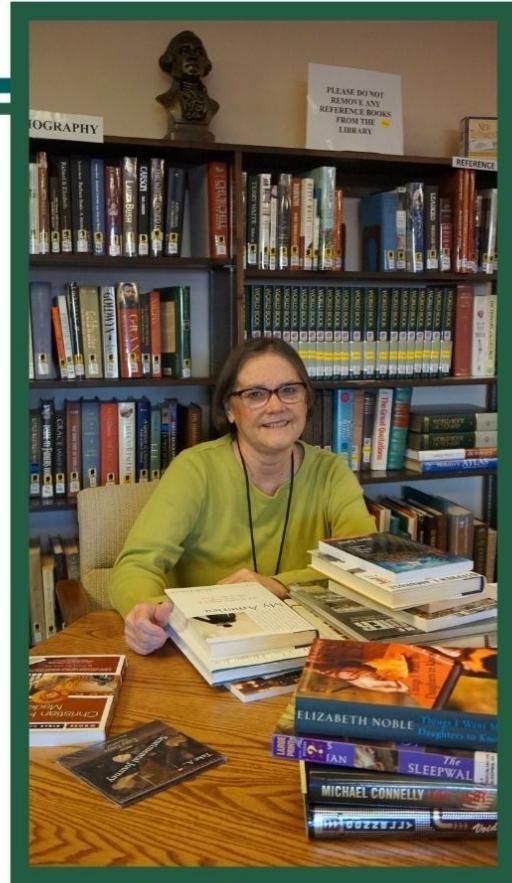
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# VOLUNTEER OPPORTUNITIES

- **Companion Visits:** Spend one on one time with residents through conversation, games, taking walks, or reading.
- **Activity Assistance:** Help with arts & crafts, escorting residents to and from in-house activities, escorting residents on outings, and assist with special events such as holiday celebrations, live music performances by local artists and community gatherings.
- **Pet Pals:** Regular scheduled visits with a qualified animal companion, to bring therapeutic benefits, joy and comfort to individuals who may be experiencing loneliness or illness.
- **Office Support:** Assist with putting together folders and packets for new hires, marketing materials, and more.
- **Spiritual Support:** Assist our Pastoral Care team with escorting residents to and from mass, assist with fellowship service, and more.
- **Salon & Spa:** Escort residents to and from beauty shop appointments, and provide customer service to residents
- **Instructor:** Share your talent, skill or area of interest with others in a group of lifelong learners in our Center for Enrichment. We are looking for presenters in all disciplines, but especially those who can teach art, music, current affairs, history, political science, economics, and foreign languages.



Generously give of  
yourself, and you  
will find yourself  
**BLESSED**



## CONNECT WITH US

We are here to help you fulfill your purpose!  
If you are interested in becoming a volunteer,  
contact us at **414-321-7358** or  
**akosowski@clementmanor.org**

*\*Training and background checks will be provided*

**3939 S. 92nd Street • Greenfield, WI • clementmanor.com**



# Customer Service Excellence!

We would like to recognize our staff who go  
**ABOVE AND BEYOND!**

Do you have a story about **EXCELLENT CUSTOMER SERVICE** at Clement Manor?

Please let us know and turn in this form to our receptionist, who will get it to our Human Resources Department!

# THANK YOU!

(or email to jcantu@clementmanor.org)

**Staff person being recognized:**

## Story of Excellent Customer Service:

**FROM:** \_\_\_\_\_ **DATE:** \_\_\_\_\_